

COMBINED DECLARATION AND POWER OF ATTORNEY

**(ORIGINAL, DESIGN, NATIONAL STAGE OF PCT, SUPPLEMENTAL, DIVISIONAL,
CONTINUATION, OR C-I-P)**

As a below named inventor, I hereby declare that:

TYPE OF DECLARATION

This declaration is for an original application.

INVENTORSHIP IDENTIFICATION

My residence, post office address and citizenship are as stated below, next to my name. I believe that I am an original, first and joint inventor of the subject matter that is claimed, and for which a patent is sought on the invention entitled:

TITLE OF INVENTION

**SYSTEM AND METHOD OF PERSONALIZING COMMUNICATION SESSIONS BASED ON USER
BEHAVIOR**

SPECIFICATION IDENTIFICATION

The specification of which was filed on December 21, 2000 and assigned Serial No. 09/746,396.

ACKNOWLEDGMENT OF REVIEW OF PAPERS AND DUTY OF CANDOR

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information, which is material to patentability as defined in 37, Code of Federal Regulations, Section 1.56, and which is material to the examination of this application, namely, information where there is a substantial likelihood that a reasonable Examiner would consider it important in deciding whether to allow the application to issue as a patent.

CLAIM FOR BENEFIT OF PRIOR U.S. PROVISIONAL APPLICATION(S)
(35 U.S.C. Section 119(e))

I hereby claim the benefit under Title 35, United States Code, Section 119(e) of any United States provisional application(s) listed below:

PROVISIONAL APPLICATION NUMBER

60/203,761

FILING DATE

May 12, 2000

POWER OF ATTORNEY

I hereby appoint the following practitioner(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

APPOINTED PRACTITIONER(S)	REGISTRATION NUMBER(S)
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Marc A. Hubbard	32,506
Robin A. Brooks	44,563
Steven B. Leavitt	45,318
Anand Gupta	37 CFR §10.9(b)
Steven T. McDonald	45,999

I hereby appoint the practitioner(s) associated with the Customer Number provided below to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith.

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DECLARATION

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

SIGNATURE(S)

Venson M. Shaw

Inventor's signature 

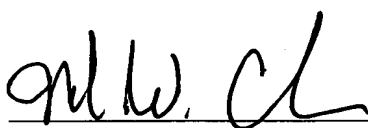
Date Jan 16 2001

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**BEFORE THE OFFICE OF ENROLLMENT AND DISCIPLINE
UNITED STATE PATENT AND TRADEMARK OFFICE**

LIMITED RECOGNITION UNDER 37 CFR § 10.9(b)

Anand Gupta is hereby given limited recognition under 37 CFR §10.9(b) as an employee of Munsch Hardt Kopf & Harr, P.C., to prepare and prosecute patent applications wherein the patent applicant is the client of Munsch Hardt Kopf & Harr, P.C. and the attorney or agent of record in the applications is a registered practitioner who is a member of Munsch Hardt Kopf & Harr, P.C. This limited recognition shall expire on the date appearing below, or when whichever of the following events first occurs prior to the date appearing below: (i) Anand Gupta ceases to lawfully reside in the United States, (ii) Anand Gupta's employment with Munsch Hardt Kopf & Harr, P.C. ceases or is terminated, or (iii) Anand Gupta ceases to remain or reside in the United States and authorized to be employed under 8 C.F.R. § 274a.12(c)(9).

This document constitutes proof of such recognition. The original of this document is on file in the Office of Enrollment and Discipline of the U.S. Patent and Trademark Office.

Expires: July 10, 2001



Harry I. Moatz
Director of Enrollment and Discipline